# Press Release | Wednesday 24 December 2025

**Hospital worker recognised for exceptional compassion and kindness**

Congratulations to phlebotomist, Mandy Brady who has been awarded September’s Outstanding Contribution for Living Our Values Award for exceptional compassion and kindness.

On Friday (19 December), Mandy was surprised by Queen Elizabeth Hospital (QEH) Interim Executive Managing Director, Chris Bown, alongside her QEH colleagues, to be presented with her award.

Mandy’s nomination shared how she went above and beyond, showing compassion and commitment, while helping a member of the public in an emergency situation on her way into work. Her nomination highlighted her quick action, doing all she could to honour the person’s dignity and modesty, as well as her dedication to wellness and kindness to others.

Mandy, who was shocked to be presented with the award, said: "Thank you, I was just doing my job, and I am overwhelmed to have been nominated. I would like to thank all of my colleagues for the support they gave me when I returned to work after what happened.”

The Living our Values Awards at The QEH are a way for every member of Team QEH to be recognised when they go above and beyond their duties, whether this be a clinical or non-clinical role. If you know somebody working at the Trust who demonstrates our values of Kindness, Wellness and Fairness in their actions [**please do nominate them a ‘Living Our Values’ awards here**](https://forms.office.com/Pages/ResponsePage.aspx?id=QXJjJsMCXU206WBUa8VIOo9Z3pQzqupElNkQRnFzkZxUN1gyWU41VlFZWklQM05KOUE0V0g5MzVKMCQlQCN0PWcu).

The monthly Living Our Values award is part of The QEH’s reward and recognition programme which is funded by [**The QEHKL Charity**](https://qehklcharity.co.uk/).

**Ends. Notes to editors;** For media enquiries only, please contact Communications Team, [media.enquiries@qehkl.nhs.uk](mailto:media.enquiries@qehkl.nhs.uk) or 01553 613216. For all other enquiries, please contact QEH Switchboard on 01553 613613.